



## Ecoglo Limited Product Warranty

This Warranty applies to all Ecoglo Products sold by Ecoglo Inc. to a customer, including contrast strips, guidance strips, handrail strips, stair nose, emergency egress signs and exit signs.

1. The Ecoglo Products are warranted against defects in materials or workmanship. The term of this Warranty continues from the date of purchase of the Ecoglo Product for a period of: (a) two years for rigid vinyl base Ecoglo Products; and (b) five years for aluminum base Ecoglo Products. For information only, the photoluminescent pigment glow properties continue to charge and glow with less than 5% loss of light output over a 25 year period.

2. This Warranty assumes normal conditions of use and maintenance but does not cover normal wear and tear. As well, this warranty does not cover deterioration due to abuse, mistreatment, natural disasters (e.g. fire, flood), exposure to harmful chemicals or environments or any other use or exposure not recommended in the Ecoglo Product literature. This Warranty does not apply to installation work. In particular, this Warranty is void in the following circumstances:

- 3.1. The Ecoglo Products have been misused, neglected, damaged, abused or involved in an accident.
- 3.2. The Ecoglo Products have been improperly operated, repaired or maintained.
- 3.3. The Ecoglo Products have been modified.
- 3.4. The Ecoglo Products have been used outside their stated specifications, capacity or operating parameters.
- 3.5. The Ecoglo Products have not been installed properly in accordance with the official Ecoglo installation instructions. To request installation information call Ecoglo Customer Service at (888) 679-4022 x 124.

3. If you have a claim that in our reasonable judgment satisfies the terms of this Warranty, we shall replace the defective Ecoglo Product, and this shall be your sole and exclusive remedy for the defective Ecoglo Product.

4. This is an express warranty and it is your sole and exclusive remedy. WE DISCLAIM ANY OTHER EXPRESS OR IMPLIED WARRANTIES WHETHER AT LAW OR OTHERWISE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PURPOSE. UNDER NO CIRCUMSTANCES SHALL ECOGLO INC. BE LIABLE FOR ANY INJURY TO PERSONS, DAMAGE TO PROPERTY, LOSS OF PROFITS, LOSS OF OPERATIONS OR FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL LOSSES, COSTS AND DAMAGES WHETHER INCURRED BY YOU, YOUR GUESTS, LICENSEES, INVITEES OR ANY OTHER THIRD PARTIES RELATING TO A DEFECTIVE ECOGLO PRODUCT. OUR LIABILITY FOR A DEFECTIVE ECOGLO PRODUCT UNDER ANY CIRCUMSTANCES, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT IN THE AGGREGATE EXCEED THE PRICE THAT YOU PAID FOR THE ECOGLO PRODUCT.

5. In order to file a claim for a defective Ecoglo Product, please contact Ecoglo Customer Service first, so that a representative can inspect the Ecoglo Product to confirm the status of the claim.

6. Please register your Warranty by submitting a signed copy by fax, email or mail to Ecoglo Inc. Customer Service.

Date of Purchase: \_\_\_\_\_

Project Name: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Signature: \_\_\_\_\_

**Ecoglo Inc.**  
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