



Ecoglo UL 924 Standard Series and Architectural Series Photoluminescent Exit Signs Product Warranty

1. The Ecoglo UL 924 Exit signs are warranted against defects in materials or workmanship. The terms of this warranty is 25 years from the date of purchase.

2. This warranty assumes normal conditions of use and maintenance but does not cover normal wear and tear. This warranty does not cover deterioration due to abuse, mistreatment, natural disasters (e.g. fire, flood), exposure to harmful chemicals or environments or any other use or exposure not recommended in our product literature. In particular, this warranty is void in the following circumstances:

3.1. The Products have been misused, neglected, damaged, abused or involved in an accident.

3.2. The Products have been improperly operated, repaired or maintained.

3.3. The Products have been modified.

3.4. The Products have been used outside their stated specifications, capacity and operating parameters.

3.5. The Products have been installed by an installer who has not received installation training by Ecoglo.

3.6 The Products have not been installed correctly according to the official Ecoglo installation instructions that are part of this warranty.

3. If you have a claim that, in our reasonable judgment, satisfies the terms of this warranty, we shall replace the defective product.

4. This is an express warranty. It is your sole and exclusive remedy. We disclaim any other express or implied warranties, including warranties of merchantability or fitness for purpose, to the maximum extent permitted by law. Under no circumstances shall we accept liability for any injury to persons, damage to property, loss of profits, loss of operations or other direct, indirect, special, incidental, or consequential losses, costs and damages whether incurred by you, your guests, licensees, invitees or other third parties. Our liability under any circumstance, whether in contract, tort or otherwise, shall not, in the aggregate, exceed the price that you paid for the Products and their installation.

5. In order to file a claim, please contact Ecoglo Customer Service first so that a representative can inspect the product to confirm the status of the claim.

6. Register your warranty by submitting a signed copy by fax, email or mail to Ecoglo Customer Service

Date of Purchase: _____

Project Name: _____

Customer Name: _____

Signature: _____

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