



VISIBLY BETTER

Product Warranty Ecoglo Hybrid Photoluminescent/LED Series Exit Signs

1. **Ecoglo Inc.** warrants to the Owner that the Hybrid Photoluminescent/LED Exit Sign manufactured by Ecoglo Inc. is free from manufacturer defects in materials or workmanship. We offer the best and most comprehensive warranty in the industry – 5 years on electronic components and 10 years on all other parts.

2. **WARRANTY LIMITATIONS.** This warranty assumes normal conditions of use and maintenance but does not cover normal wear and tear. This warranty does not cover deterioration due to abuse, mistreatment, natural disasters (e.g. fire, flood), exposure to harmful chemicals or environments or any other use or exposure not recommended in our product literature. In particular, this warranty is void in the following circumstances:

- 2.1. The Products have been misused, neglected, damaged, abused or involved in an accident.
- 2.2. The Products have been improperly operated, repaired or maintained.
- 2.3. The Products have been modified.
- 2.4. The Products have been used outside their stated specifications, capacity and operating parameters.
- 2.5. The Products have not been installed correctly according to the official Ecoglo installation instructions that are part of this warranty.

3. **DISCLAIMER OF WARRANTIES.** This is an express warranty. It is your sole and exclusive remedy. We disclaim any other express or implied warranties, including warranties of merchantability or fitness for purpose, to the maximum extent permitted by law. Under no circumstances shall we accept liability for any injury to persons, damage to property, loss of profits, loss of operations or other direct, indirect, special, incidental, or consequential losses, costs and damages whether incurred by you, your guests, licensees, invitees or other third parties. Our liability under any circumstance, whether in contract, tort or otherwise, shall not, in the aggregate, exceed the price that you paid for the Products and their installation.

4. If you have a claim that, in our reasonable judgment, satisfies the terms of this warranty, we shall replace the defective product.

5. In order to claim under this warranty you must, within the corresponding Warranty Period, return the Goods to the Supplier, together with the original proof of purchase including the details below.

Supplier Name: _____

Date of Purchase: _____

Model Number: _____

Invoice/ Receipt No.: _____

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